

## STUDENT GRIEVANCE REDRESSAL MECHANISM

- There are duly formed statutory bodies for Students Grievance and Redressal.
- Any student of the College aggrieved by any acts of sexual harassment, misconduct or Ragging can approach the Student Grievance Redressal Committee ( Cell) at the College.
- Any student who is aware of any violation must report about it to the Grievance Redressal Cell.
- The duly formed Grievance Redressal Committee constituted by the Head of the Institution is available on the College Website.
- Aggrieved student must give in writing within 30 days of the alleged violation.
- The Cell shall inform the Committee Viz. Anti-ragging, Internal Complaints Committee as the case may be.
- The committee will meet and submit report within 15 days of receiving the complaint by following principles of natural justice as per guidelines of UGC.
- The College provides all information on College website.
- The College creates awareness about the committee and their responsibilities during Student Induction Program, in the class by the teachers and by Teacher Mentors during the mentoring sessions.
- Grievance related to admission, fees, will be dealt by the Principal and Vice Principals.
- Open Door Policy and Communication at all level as a preventive measure.
- The statutory committee convenes meeting to monitor the grievance redress of the College.



  
PRINCIPAL  
RAMNIRANJAN JHUNJHUNWALA COLLEGE  
OF ARTS, SCIENCE & COMMERCE  
Ghatkopar (W), Mumbai-400 086, Maharashtra, INDIA

2019: Star College Status by DBT

2008: Best College by University of Mumbai 2010: IMC RBNQ Award 'Performance Excellence' for the year 2009

2011: 'Best Teacher Award' by Government of Maharashtra 2013: DST-FIST 2014: DBT STAR College

2013 & 2014: 'Jagar Jaanivancha Award' by Govt. of Maharashtra 2016: ISO 14001:2015 2016: ISO 9001:2015 2017: ISO 27001:2013

2018: Autonomous Status by University Grants Commission (No. F. 22-1/2018(AC) - 28.05.2018) & by University of Mumbai (No.Aff./ICD/18-19/440 - 08.06.2018)