

Kind Attn.- The Account Dept
To,
Ram Niranjan Jhunjunwala College,
Opp.Ghatkopar Railway Station,
Ghatkopar (W)
Mumbai-400 086.

Sub: Annual Maintenance Contract (AMC) for "AUTOPUMP" water level control system & pumps.

Dear Sir,

Thank you for giving us an opportunity to serve you. We hope you are satisfied with the quality of our work & our services. The best part of it is that we have developed healthy business good relationships with you & would strive to maintain the same in the coming year.

We are pleased to inform you that your "AUTOPUMP" unit will be completing 1 year of successful operation. We are sure; you are pleased with the performance of the system & also with our service back up.

Now since the AMC period of 1 year is about to get expired. This letter is gentle reminder for renewal of your contract Period From 1st April 2023 to 31st March 2024 (For 1 Year)

Since we are in relating to water under one roof, we take tank cleaning job also and for this as per your requirement kindly do call so that we can send you the quotation for the same Brief introduction of **PRESSURISED HYGIENIC TANK CLEANING system for 100 % dirt removal & disinfecting. This is a unique method of cleaning water tank with pressurized jet at 1400 PSI using imported pressure pump. The tank is then de-water & disinfected. The work is carried out by people in a very hygienic way using gloves, gum boots, masks & uniform.**

Assuring you our best services.

Thanking you,

For PUMP CARE SERVICES



Authorized Signatory

R J COLLEGE, GHATKOPAR
MUMBAI-400 086 ****
INWARD No. 1036
DATE 9/1/23
SIGNATURE SRJ

ESTIMATE / QUOTATIONKind Attn.- The Account Dept
To,

Ram Niranjan Jhunjhunwala College

Opp.Ghatkopar Railway Station,

Ghatkopar (W)

Mumbai-400 086.

**PUMP CARE SERVICES**AUTOPUMP Fully Automatic system for water pumps,
Pump Installation, Maintenance & Service Contracts.
Bungalow Plot No.109, Sector No.3, Near Ganesh Chowk,
Charkop, Kandivali (W), Mumbai -400 067.
Tel No. 2868 1468 Email: osmosisindia@gmail.com

Tel.: 2869 1050

QU. No.

AMC-0001-22-23-Direct-A

QU. Date

7-Jan-23

REGULAR AMC**Semi - Comprehensive Annual Maintainance Contract For
"AUTOPUMP" Controller And Water Pumping System**

Period From 1st April 2023 to 31st March 2024 (For 1 Year)

Sr. No.	ITEM DESCRIPTION	Rate	Qty	Unit	Amount
1	Semi Comprehensive Service Contract for AUTOPUMP Control System with Unit & Sensors inclusive of:- <ul style="list-style-type: none"> Free 2 visits per year for PM as per checklist No Charges for components of Unit 	Rs. 4,245	1	Autopump Unit Society Model For Ringwell	Rs. 4,245
2	Non-Comprehensive Service Contract for Pumps inclusive of:- <ul style="list-style-type: none"> 2 visits per year for PM as per checklist. No Visit Charges for any number of calls throughout the year. Any Repairs & Parts will be chargeable (Material & Labour) on actual bassis. 				

Please Note -

- All starter, contactors, power terminals & amp-meter if required to replaced than charges will be extra.
- Kindly deduct TDS 1% only. (If you intend to deduct additional TDS then mention; kindly call to the customer care service.
- We have introduced a premium contract for all our esteemed client . In Premium we have addition services . For further inquiry kindly call the Customer Care Service
- All AMC Details Given in the Letter

Rs. 4,245

An escalation of a nominal of 5% is applicable every year to account for Inflation.

212.25

Rs. 4,457

Add CGST 9%

Rs. 401

Add SGST 9%

Rs. 401

Net Payable: Rs. FIVE THOUSAND TWO HUNDRED SIXTY ONLY.

Rs. 5,260

For PUMP CARE SERVICES

Authorized Signature

Please Note -

Please prepare cheque in favour of PUMP CARE SERVICES

GST NO.-27AILPB0683K1Z4

Kindly Note : Validity of quotation 3 months only.



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Tel No. 2868 1468 Email: osmosisindia@gmail.com

Tel.: 2869 1050

Scope:

Semi - Comprehensive Annual Maintenance Contract for "AUTOPUMP" controller and water pumping system (REGULAR):-

(Which covered some parts in fully & some parts in non-comprehensive scope of work as per details given below)

PCS shall undertake semi - comprehensive AMC of the water pumps, automatic water control system & Electrical fittings. inclusive of:-

* **Semi Comprehensive** Service Contract for "AUTOPUMP" water level control system with control unit & sensors. Inclusive of:-

- 1) Free 2 visits per year for Preventive Maintenance as per PM checklist.
- 2) No Charges for components of control unit and sensors.

* **Non-Comprehensive** Service Contract for Pumps. Inclusive of:-

- 1) Preventive Maintenance :
Free 2 visits per year for Preventive Maintenance as per PM checklist.
- 2) Breakdown Maintenance
A) No Visit Charges for any number of Genuine Breakdown calls.
B) Any fault of electrical item & pumping system will be rectified and minor problems will be repaired then & there like :- servicing of starter, main switch, fuse problem, minor leakage & noise problem.

We provide services on chargeable basis as under :

- A) Pump :-** Pump Spares, Panel Spares, Overhauling / Reconditioning / Rewinding / Replacements of pumps, new Pumps, Automatic control system.
- B) Plumbing accessories like:-** Gate valves, non- return valves, suction pipe, foot valves, flanges, delivery piping, coupling, Ball Valve, Ball Cock, Meter Cleaning & accessories etc.
- C) Electrical accessories :-** Sensor Cable, Main Switch, Starter, Timmer, MCB, Power cable etc.

All above Non Comprehensive are not included in this contract. If required any repair / replacement than it will be intimated to the client / society & an estimate/ quotation will be given for the same. The work will be carry out on approval of the quotation.

Please Note :-

- **Complaints will be attended during the office working hours only from 9.00 am to 6.00 pm. (Beyond office working hours and holidays, if required to attend the complaints in emergency cases visit charges will be applicable as per area, min. Rs. 450/- onwards).**
- *Pumps removing, reinserting and transportation charges will be extra as per job and area.*
- *If Booster pump burn out due to non availability of water (Dry Run) or Single Phase, then charges will be accordingly.*
- *Provision of Service Pump (Standby Pump) if required it will be charged extra as applicable.*

Please feel free to contact us through Helpline nos. [02228681468](tel:02228681468) / [28691050](tel:28691050) / [9821511341](tel:9821511341) / [9821511342](tel:9821511342)

Kindly acknowledge return with signature & Seal / Stamp on the duplicate copy along with the Cheque.



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Tel No. 2868 1468 Email: osmosisindia@gmail.com

Tel.: 2869 1050

TERMS & CONDITIONS FOR REGULAR AMC :-

1. Payment 100% Advance in favour of Pump Care Services.
2. To avoid slippage in AMC quarterly visit & service (attending the complaint) we request you to make AMC payment immediately.
3. PCS shall perform Preventive maintenance as per PM checklist quarterly in particular month between 1 to 30th date as per schedule. Society office berrer or concern person will sign the same & a duplicate copy of the report to be submitted to the Society for record purpose.
4. Complaints will be attended during the office working hours only from 9.00 am to 6.00 pm. (Beyond office working hours and holidays, if required to attend the complaints in emergency cases visit charges will be applicable as per area, min. Rs. 450/- onwards).
5. In case the society intends to terminate the contract, the society will give 2 months notice to PCS.
6. It is the choice of the Society if they desire to renew or extend the contract period. The scope of work and terms & conditions will be re-negotiated as per the situation prevailing at that time.
7. The customer will permit our Technician to have complete access to the system and provide necessary manpower assistance for routine checkup.
8. In case of problems due to non-availability of BMC water supply, Water shortage, Reliance electric supply failure or any such problem beyond the control & scope of PCS, will charged **Rs. 250/-** as a Visit Charge.
9. Contract does not cover repairs & maintenance occurring on account of events /calamities beyond human control for example floods, fire, rains, earthquake or any other circumstances like leakage in the pumphoom from rooftop or such as act of enviromnetal nature damage of cable due to rodents.
10. PCS will not be responsible if the automation/ pumping system is tampered or misused by unauthorized persons or any person other than PCS personnel. PCS will attend the same at additional cost as the case may be.
11. If the payment is not received within **10 days**, the society will have to pay **Visit Charge of Rs. 1250/-** at the time of Complaint arise.
12. If you are satisfy with our services and workmanship then refer us to others and pass on to our Customer Care department,
Mr. John D'souza contact no - 97024 75728 / 02228681468 / 28691050 / 9821511341 / 9821511342

Should you require any Clarification / Information, Please feel free to contact us immediately.

Please fill up the following Details & update your Contact Numbers to avoid inconvenience in Quarterly AMC Visits.				
Designation	Concern Person Name	Flat No.	Contact No.	Pump Room Key
GST No.				

We would request you to understand and Co-operate with us.

For PUMP CARE SERVICES

For Ram Niranjana Jhunjhunwala
College

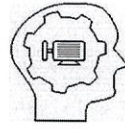
Ghatkopar (W)

Secretary Chairman Treasurer

Authorised Sign.

Signature

To,
The Hon. Secretary / Chairman,
HINDI VIDYA PRACHAR SAMITI
Ram Niranjan Jhunjhunwala College,
Opp.Ghatkopar Railway Station,
Ghatkoper W



PUMP CARE SERVICES

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Tel No. 2868 1468 Email: osmosisindia@gmail.com

Tel.: 2869 1050

QU. No	AMC-RWH-0067-22-23	7-Jan-23			
ITEM DESCRIPTION		Rate	Qty	Unit	Amount

ANNUAL MAINTENANCE CONTRACT FOR RAIN WATER HARVESTING SYSTEM

Contract Period From 1st April 2023 to 31st March 2024 (For 1 Year)

1	After Monsoon - Complete cleaning and Maintainance of RWH cum Ringwell Inclusive of : <ul style="list-style-type: none"> Draining out the well using special muddy water pumps. Cleaning & checking of SS screen, gravels, pebbles,charcoal & coarse sand with using of fresh water. Application of special disinfectant KILONIL with manually. Cleaning & cheacking of RWH system connecting pipes, outlets caping arrangement & first rain drain out chamber & other chambers. Maintenance of System : <ul style="list-style-type: none"> Free 2 Visits per Year for Preventive Maintainance as per PM Checklist . 1st Visit after first rain for opening the end cap 2nd Visit after monsoon for cleaning & closing of end cap. 	Rs.9,983	2	Sets	Rs.19,965
		Rs.10,999		Ringwell	Rs.10,999
		Rs.1200 Per Visit		1 time in a year	
3	IN ABSENCE OF AMC : <ul style="list-style-type: none"> Visit Charges – (only to attend customer call.) Any other maintenance / repair work will be done on Chargeable basis over & above the visit charges applicable. If required to remove the borewell pump & Flushing then for that charges will be extra. 			Visit Charge	

- Kindly deduct TDS 1% only. (If you intend to deduct additional TDS then mention; kindly call to the customer care service.)
- All AMC Details Given in the Letter.
- If required any additional visits & cleaning during the monsoon or in the AMC period for the Rain water harvesting system, will be on chargeable basis.

TOTAL	Rs.30,964
An escalation of a nominal of 5% is applicable every year to account for Inflation.	Rs.1,548
Total	Rs.32,512
Add CGST 9%	Rs.2,926
Add SGST 9%	Rs.2,926
Net Payable:	Rs. THIRTY EIGHT THOUSAND THREE HUNDRED SIXTY FOUR ONLY.
	Rs.38,364

For PUMP CARE SERVICES



Authorized Signature

R J COLLEGE, GHATKOPAR
MUMBAI-400 086. ****
INWARD No. 1035
DATE 9/1/23
SIGNATURE ORJ



PUMP CARE SERVICES

AUTOPUMP Fully Automatic system for water pumps,
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Bungalow Plot No.109, Sector No.3, Near Ganesh Chowk,
Charkop, Kandivali (W), Mumbai -400 067.
Tel No. 2868 1468 Email: osmosisindia@gmail.com

Kindly acknowledge return with signature & Seal / Stamp on the duplicate copy along with the Cheque

Scope:

Fully Comprehensive Annual Maintenance Contract for "RAIN WATER HARVESTING"

(REGULAR):-

1) This Contract Scope of work as per details given below-

- Draining out the well using muddy water pump
- Removing Pump, Screen, Pipes & Graval Surrounding the Screen.
- Cleaning of filtration media (Graval, pebbles, charcoal, coarse sand etc.) with using fresh water.
- Apply special disinfectant KLONIL (Manually).
- Cleaning of RWH System, connecting pipes & outlet.
- Free 2 visits per year for Preventive Maintenance as per PM checklist.
 - 1st Visit after first rain for opening the end cap.
 - 2nd Visit after monsoon for cleaning & closing of end cap.

2) This contract doesn't cover following jobs given below-

- Bore well / Ring well flushing , pump removing, reinserting & repairing.
- Provision of Service Pump (Standby Pump)
- Cleaning of Trench.
- If contaminated water enters in the bore / ring well through any sources will not be in the scope of work.
- Plumbing items - Gate valves, non-return valves, suction pipe, foot valves, flanges, delivery piping, coupling , Ball Valve, Ball Cock, Meter cleaning & accessories etc.
- Electrical Items - Power cable, ELCB, MCB, Main switch, Starter in fully, Fuse cutout, etc.
- Timer controller and parts.

All above items are not included in the contract. Such jobs will be chargeable, If required will be intimated to the client & an estimate/ quotation for the same will be given. The work will carry out on approval of the quotation.

Please Note :-

- Complaints will be attended during the office working hours only from 9.00 am to 7.00 pm. (Beyond office working hours and holidays, if required to attend the complaints in emergency cases visit charges will be applicable as per area, min. Rs. 1500/- onwards).
- If contaminated water enters, smell, bad quality of water, required backwash then we will be give special treatment with additional cost.

Please feel free to contact us through Helpline nos. 02228681468 / 28691050 / 9821511341 / 9821511342/8879998718

Please fill up the following Details & update your Contact Numbers to avoid inconvenience in AMC Visits.

Designation	Concern Person Name	Flat No.	Contact No.
Chairman			
Secretary			
Treasurer			
Committee Member			
Manager			

We would request you to understand and Co-operate with us.

For PUMP CARE SERVICES

HINDI VIDYA PRACHAR SAMITI

Authorised Sign.

Signature



PUMP CARE SERVICES

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Tel No. 2868 1468 Email: osmosisindia@gmail.com

Kindly acknowledge return with signature & Seal / Stamp on the duplicate copy along with the Cheque

TERMS & CONDITIONS FOR REGULAR AMC :-

1. Payment 100% Advance in favour of Pump Care Services.
2. To avoid slippage in AMC visit & service (attending the complaint) we request you to make AMC payment immediately.
3. An escalation of a nominal of 5% is applicable every year to account for Inflation.
4. PCS shall perform Preventive maintenance as per PM checklist in particular month between 1 to 30th date as per schedule. office berrer or concern person will sign the same & a duplicate copy of the report to be submitted to the office for record purpose.
5. Complaints will be attended during the office working hours only from 9.00 am to 7.00 pm. (Beyond office working hours and holidays, if required to attend the complaints in emergency cases visit charges will be applicable as per area, min. Rs. 1200/- onwards).
6. In case the Client intends to terminate the contract, the client will give 2 months notice to PCS.
7. It is the choice of the Society if they desire to renew or extend the contract period. The scope of work and terms & conditions will be re-negotiated as per the situation prevailing at that time.
8. The customer will permit our Technician to have complete access to the system and provide necessary manpower assistance for routine checkup.
9. In case of problems due to non-availability of Water shortage, Reliance electric supply failure or any such problem beyond the control & scope of PCS, will charged **Rs. 1200/-** as a Visit Charge.
10. Contract does not cover repairs & maintenance occurring on account of events /calamities beyond human control for example **Mud in well, no water pump run in dry**
11. PCS will not be responsible if the automation/ pumping system is tampered or misused by unauthorized persons or any person other than PCS personnel. PCS will attend the same at additional cost as the case may be.
12. If the payment is not received within **10 days**, the society will have to pay **Visit Charge of Rs. 1200/-** at the time of Complaint arise.
13. If Dirty water entering the well through any sources from above and below will not be in the scope of work. (We will solve the efor the same and additional cost will be taken prevailing to that situation)
14. There is smell in water .we will be given special treatment with additional cost
15. If Backwash is required in future,it will be client scope.
16. Well Pumps removing,reinserting and Flushing ,charges will be as per job and area.
17. Provision of Service Pump (Standby Pump) if required it will be charged extra as applicable
18. If you are satisfy with our services and workmanship then refer us to others to our Customer Care department,
Mrs. Hema Shah contact no - 8879998718 / 02228681468 / 28691050 / 9821511341 / 9821511342

Should you require any Clarification / Information, Please feel free to contact us immediately.